TEACHERS HEALTH TRUST:

2023-24 Audit

CCSD Board of Trustees Meeting

March 13, 2025



• THT: Then vs. Now

1. Revenue & Expense Analysis

2. Healthcare Access

3. Member Experience



THT's Comeback Story

Oct. 1983 CCSD and CCEA collaborate to establish THT as the health plan for its educators.

1983 - 2015 THT is regarded as a "best in the community" health plan.

June 2021 THT faces the threat of dissolution due to a \$55M debt to providers.

July 2021 THT installs new leadership. CCSD provides \$35M prepayment to THT.

June 2022 THT settles all provider debts, closes the fiscal year with \$3M in cash.

June 2023 THT closes the fiscal year with \$20.2M cash on hand.

June 2024 THT repays the \$35M prepayment to CCSD while maintaining \$22.5M in cash reserves.

Dec. 2024 THT closes December 2024 with \$33.5M in cash.

(unaudited) THT achieves solvency as net assets exceed net liabilities.

2024 Audited Financial Report

Unqualified Audit Opinion

- Clean Report

 The audit report reflects no material issues or findings.
- Financial Statements Presented Fairly
 The auditors affirmed that the financial
 statements are accurate in all material aspects.
- Conformity to GAAP
 THT's financial practices comply with generally accepted accounting principles (GAAP), ensuring transparency and integrity.

Going Concern

- Excess Benefit Obligations
 As of 6/30/24, benefit obligations exceeded net assets; however, this was resolved by 12/31/24, with excess net assets over obligations.
- Ongoing Litigation: Legacy Case from 2014 *Goodsell vs. Teachers Health Trust* is THT's only outstanding case, and it pertains to historical issues rather than current operations.
- **\$7M Loan**The \$7M loan was repaid by 12/31/24, and THT has no remaining debt.

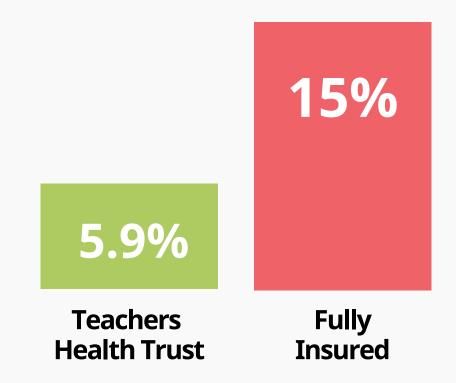
2023-24 Audit Summary

 2024		2023		Change	
\$ 218,270,972	\$	197,243,798	\$	21,027,174	+10.7%
\$ 181,614,124	\$	163,629,434	\$	17,984,690	+11.0%
\$ 12,889,764	\$	10,663,635	\$	2,236,129	+21.0%
\$ 23,757,084	\$	22,950,729	\$	806,355	+3.5%
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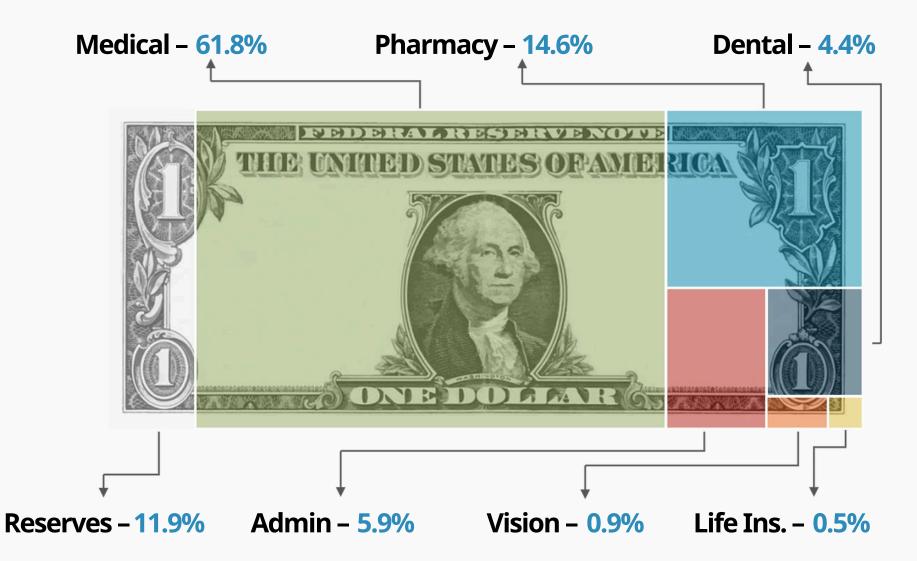
THT Costs Explained

Administrative Cost Comparison

Administrative costs encompass all non-claim expenses. THT allocated only **5.9%** of revenue to administrative costs, significantly lower than the fully-insured industry standard of **15%**. This resulted in approximately **\$20 million** in additional healthcare benefits for teachers.



Total Expense Breakdown



• CCSD PPO Comparison*

	THT	Police	Support	Admin
Employee Premiums		POLICE		
Employee Only	\$39	\$265.87	\$225.12	\$160.66
• Employee + 1	\$268	\$873.27	\$775.58	\$707.46
• Employee + 2-4	\$766	\$1,563.47	\$1,399.85	\$1,199.72
• Employee + 5 or more	\$951	\$1,563.47	\$1,399.85	\$1,199.72
CCSD Contribution	\$848.31	\$791.46	\$830.34	\$992.03

Benefits

Single Deductible	\$500	\$2,000	\$2,000	\$1,000
 Family Deductible 	\$1,500	\$4,000	\$4,000	\$2,000
• Coinsurance	20%	20%	20%	20%

^{*}Each employee group offers multiple plan options. This is a comparison of the THT PPO (Signature Plan) against the PPO plans offered to Support and Police employees, and the POS plan offered to the Admin employees.

Provider Network

THT uses the **Sierra Healthcare Options (SHO) network**, the same network used by Nevada's largest employers.

In-Network Provider Counts	(as of 1/21/25)
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0	Medical Providers	8,884
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Health Investment Program

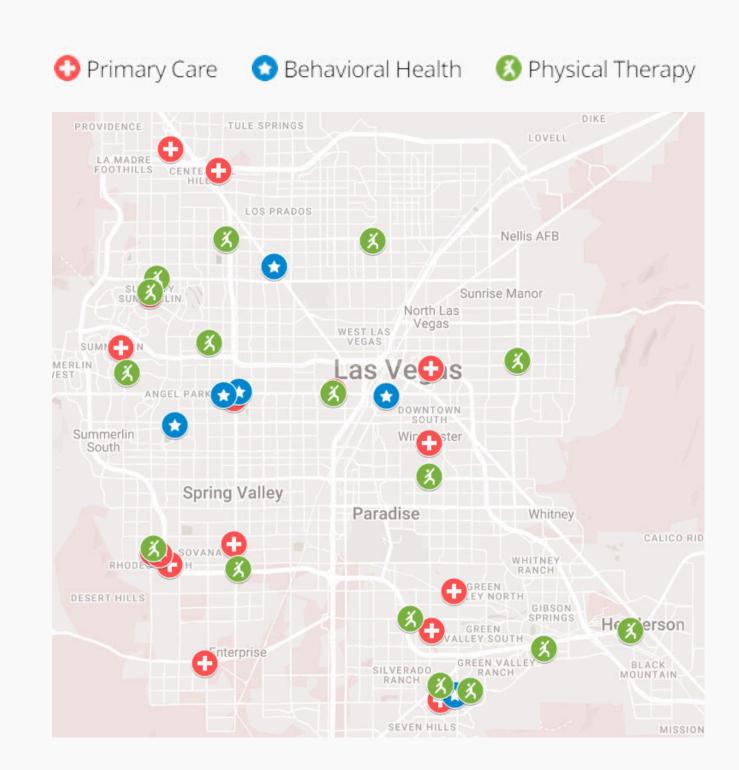
THT has partnered with local providers to offer expedited appointment availability and \$0 copays for members.

Locations by Care Type

- Primary Care 15
- Pediatric Care 3
- Behavioral Health 6
- Physical Therapy 20

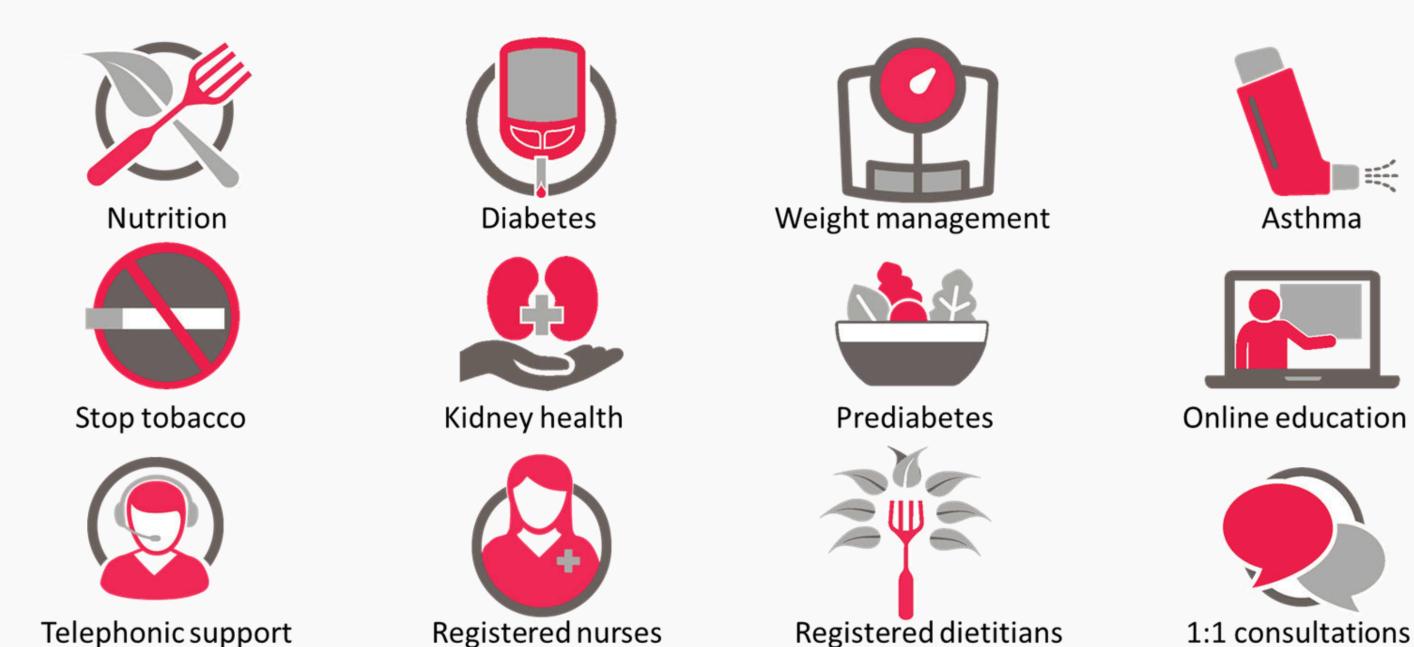
Mobile / In-Home Urgent Care

- Doctoroo
- IncrediCare Pediatrics
- Dispatch Health

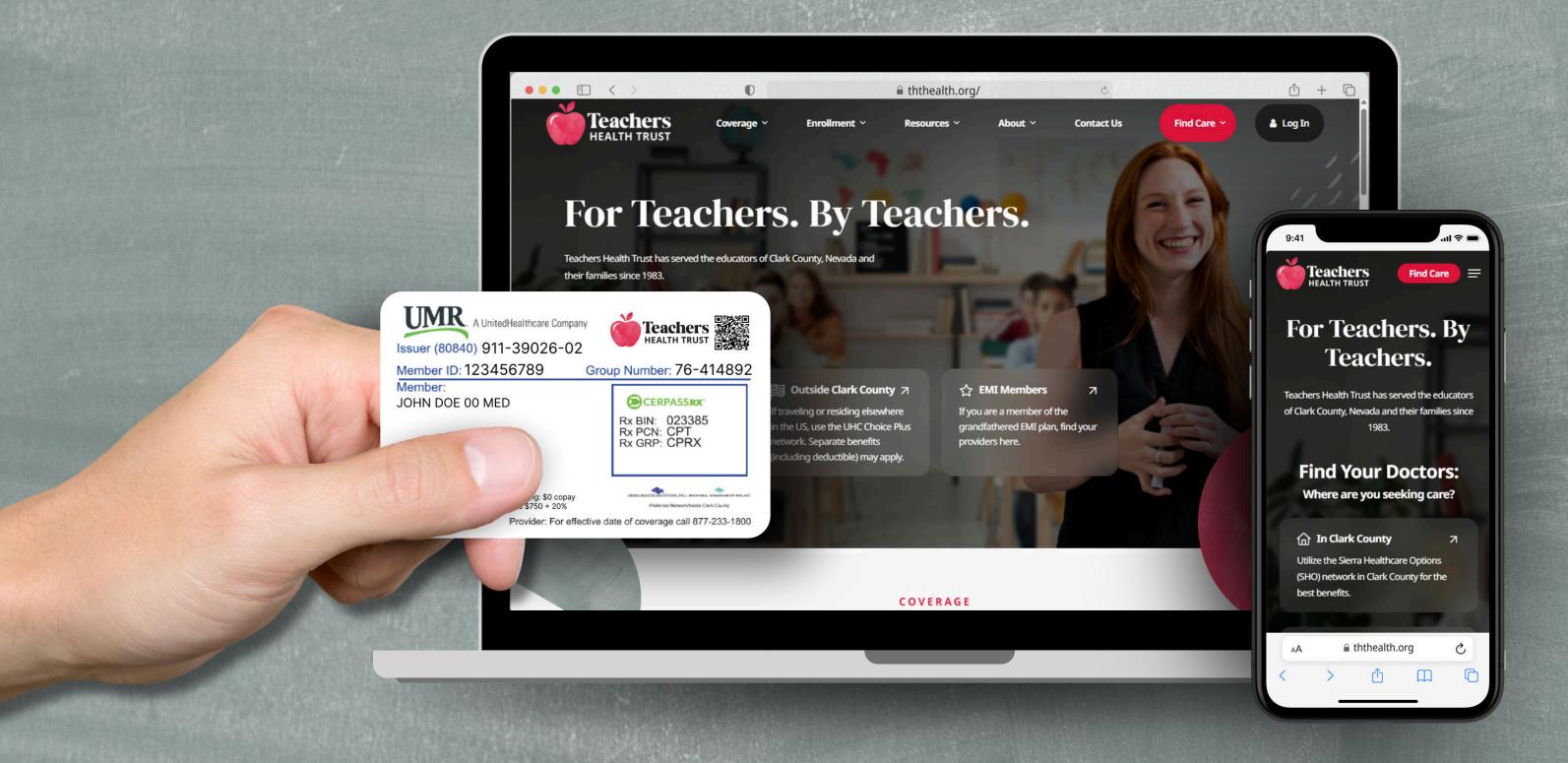


Health Education & Wellness

These programs are available at no additional cost. Call (702) 877-5356.



Visit ththealth.org for all questions



Website Traffic

+143%

Increase in average monthly views since launch in March 2024.

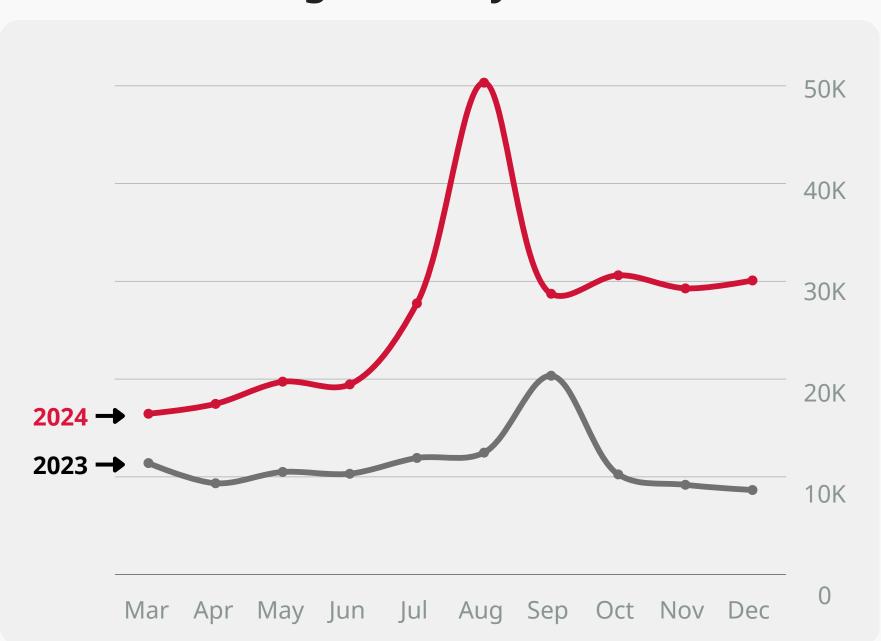
Most Viewed Destination Pages Since Relaunch:

Find a Provider 11.4%

Medical Benefits 9.6%

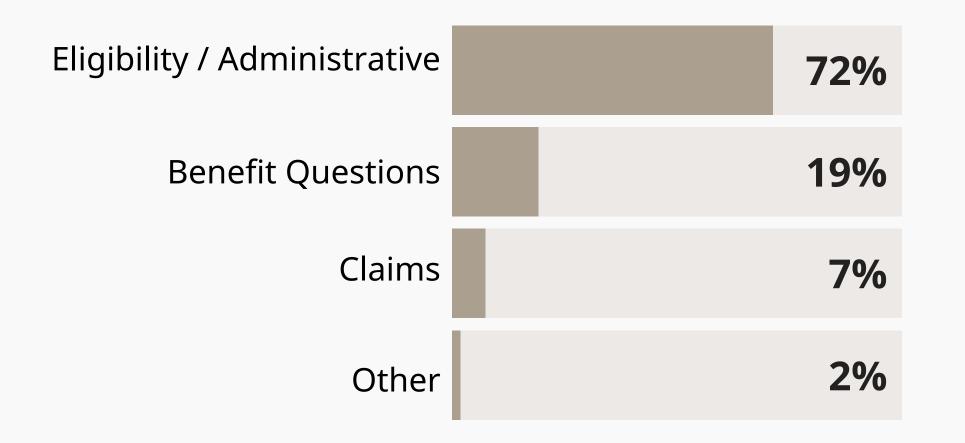
THT Contact Info 4.5%

Page Views by Month



THT Phones / Ticket Report

Total Member Support Tickets - 16750



Call Metrics

Peak Season (July - September)

2.9%

Abandoned Rate

50s

Avg. Speed of Answer

Off-Peak Season (October-June)

0.9%

Abandoned Rate

19s

Avg. Speed of Answer

QUESTIONS OR CONCERNS?

- Visit **ththealth.org** for answers and contact information.
- Call (702) 794-0272 (Some teams are 24/7, THT is option 2 and is open Monday-Friday, 8am-5pm).
- Educators may chat with us via the **online member portal**.



For Teachers. By Teachers.